

Access to PharmaNet

ABOUT MEDINET

We are a private, 25-year old, BC technology and customer support company. We specialize in creating easy, fast and convenient software solutions for medical offices and hospitals with a special focus on training and change management. The products we offer are: Our Mobile Billing App Billing Service, Self and Full Service Billing, Rejection Management, Secure E-mail and PharmaNet.

ACCESS TO PHARMANET

In 1999, the government invited vendors to build an interface to the provincial PharmaNet database. Our clients represented 96 of the 100 participating medical offices in the initial pilot project. To date, we are still the leading provider of Access to PharmaNet in the province.

- We handle over 5.3 million transactions a year and provided access for over 28,000 users including physicians, pharmacists, mid-wives, nurses, unit clerks and medical office assistants.
- We are certified for 4 PharmaNet programs: Community Practice, Emergency Department, Hospital, and In-Hospital Pharmacy.
- We differentiate our service from our competitors by being a helpful, one-stop shop. We manage the complex
 Ministry of Health application process for our clients, ensure they have completed the Ministry of Health
 compliance requirements, and provide training and support to make the implementation of gaining access to
 valuable medication information easy, fast and convenient!
- We answer our phones live, and we are web-based which means no need to load anything onto your computer.

Our Community Practice Access to Pharmanet offers many features:

- View, up to, the last 14 months of "Patient Medication History"
- Find a patient's PHN
- Print off a "Med Rec" form that is specific to your patient
- Compile a "Drug Chart" with any drug a patient is currently taking
- Check if any new drugs you intend to prescribe will react to any current drugs a patient is already on with the "Drug Interaction" alert
- Review a "Drug to Drug Interaction"
- Research and print off "Drug Monographs"
- Search for the "Prescribing Physician"
- "Add drugs" into the Pharmanet data base, that you are handing to the patient. (not prescribing)
- MediNet is compatible with most EMR programs, just ask your provider to add a button on your screen so that MediNet will flow through their EMR program.



There is a \$10 monthly fee for each practitioner, which gives them UNLIMITED access to as many clinics as they work at or if they only work at one location they can add one support staff for free.

The Ministry of Health has developed a Two-Part process to sign up for permission to access their pharmanet data base:

- 1. Each clinic owner must do the <u>Site Registration</u> to obtain the clinic's <u>Site ID/PEC</u> See instructions below
- 2. Each person who will access the clinic's pharmanet account must sign the Ministry of Health's on-line agreement using their PRIME Enrollment program and receive their Global Personal ID (GPID). See instructions further down.

Site Registration:

MediNet can offer Physicians & Nurse Practitioners "**remote access**". If a practitioner plans to access the clinic's Pharmanet from their home or a location other than the private practice, this is considered remote access and the clinic is required to inform the Ministry of that address when completing the Site Registration.

- The Ministry has posted the instructions for their "Site Registration" on their website at: https://www2.gov.bc.ca/gov/content/health/practitioner-professional-resources/system-access/health-practice-access-to-pharmanet
- Scroll down to, "Health practice administrators: register a site in PRIME"
- On the Left, click on the down arrow. You can read the instructions, watch the video, then click on the blue button "Register a site in PRIME" which will make a new window pop up and you can go through the Ministry's process: https://pharmanetenrolment.gov.bc.ca/site

Please remember to inform the Ministry of Health the clinic's vendor is Medinet.

If you are experiencing any difficulties <u>signing up for Pharmanet</u> the Ministry wants, you to contact them at:

236-478-0282 1-844-397-7463 primesupport@gov.bc.ca



PRIME Enrollment

STEP ONE:

<u>Verify your BC Services Card</u> - the following is a link to the government web site with their instructions:

https://www2.gov.bc.ca/gov/content/governments/government-id/bcservicescardapp/setup

If you do not have a BC Services card, contact Health Insurance BC: 1-844-397-7463

If you are having any difficulties <u>verifying your BC Services Card</u>, the Ministry wants you to contact them at:

Vancouver call: 604-660-2355 Else in BC call: 1888 356-2741

servicebc@gov.bc.ca

https://www2.gov.bc.ca/gov/content/home/get-help-with-government-services

STEP TWO:

Sign the Ministry's **ON-LINE Agreement** using their PRIME program - the following is the link to the government web site with their instructions: https://pharmanetenrolment.gov.bc.ca/info

When prompted, remember to input the ADMINISTRATOR's Email address: pharmsignup@medinet.ca

For further assistance, please refer to the video the Ministry of Health has posted on their website:

https://www2.gov.bc.ca/gov/content/health/practitioner-professional-resources/pharmacare/pharmanet-bc-s-drug-information-network/prime

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STEP THREE:

Once you have been granted permission to access the Ministry's PharmaNet database the Ministry will issue you a Global Pharmanet ID (GPID). You will need to "Share" your GPID with your administrator (usually the manager) by forwarding an e-mail from no-reply-prime@gov.bc.ca which has a link to your Global Personal ID (GPID). Once the Administrator receives your GPID, they can set up your Medinet account or forward the e-mail to us so we can set it up.

To read more about the Ministry's rules around accessing their Pharmanet database, see the Ministry's web site: https://www2.gov.bc.ca/gov/content/health/practitioner-professional-resources/pharmacare/pharmanet-bc-s-drug-information-network

Please call us if you have further questions about obtaining MediNet access to Pharmanet or any of the other programs we offer, such as our **Billing Service**, **Rejection Management**, **Mobile Billing App or our Secure E-mail Program with Custom Patient Forms**.

Warm regards,

Medinet Support Team



604 737-1477 Support 1800 737-3771 Support 604 742-8850 Fax www.medinet.ca